Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services
 Coverage Period: 01/01/2025 – 12/31/2025

 Concordia Plans: Concordia Health Plan Whole Health 1000
 Coverage for: Individual/Spouse/Child(ren)/Family | Plan Type: DEPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-927-7526. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-877-1122 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<u>In-network</u> : \$1,000/individual or \$2,000 /family (medical and mental health combined) <u>Out-of-network</u> : Not covered	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes In-network <u>preventive care</u> services are not subject to a <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. A <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without cost-sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> , at <u>https://www.healthcare.gov/coverage/preventive-care- benefits/</u> .
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-network: \$3,000/individual or \$6,000 /family (medical, prescription and mental health combined) <u>Out-of-network</u> : Not covered	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance billing charges, <u>copayments</u> for certain services, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes See <u>www.kp.org</u> or call 1-866-213-3062 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network</u> <u>provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . Self <u>referrals</u> can be made to <u>network</u> <u>specialists</u> in optometry, psychiatry, chemical dependency, obstetrics and gynecology.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-network provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	None	
lf you visit a boolth	<u>Specialist</u> visit	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	Referral from personal physician required except for services noted on page 1.	
If you visit a health care <u>provider's</u> office or clinic	Preventive care/Screening/ immunization	No charge <u>Deductible</u> does not apply.	Not covered	If provided by <u>network</u> personal physician, pediatrician or family practice physician. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
	Diagnostic test (x-ray, blood work)	\$10 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	None	
If you have a test	Imaging (CT/PET scans, MRIs)	\$50 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	None	

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Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-network provider (You will pay the most)	Important Information	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available by calling 1-888-927-7526	Generic drugs	KP Pharmacy: \$10 up to 30-day supply \$20 up to 60-day supply \$30 up to 90-day supply (100 in CA) Mail Order Pharmacy: \$10 up to 30-day supply \$20 up to 90-day supply (100 in CA) Community Network Pharmacy: \$20 up to 30-day supply <u>Deductible</u> does not apply.	Same as Network coverage. Only covered if related to out-of-area emergency/urgent care and can't be filled at <u>network</u> pharmacy.	Must be prescribed by <u>network provider</u> authorized to prescribe drugs or the following: 1) dentist, 2) non- <u>network</u> <u>provider</u> if patient is referred by a <u>network</u> physician, 3) non- <u>network</u> <u>provider</u> if drug is related to covered out- of-area urgent/emergency care. Up to 30 days supply through Community <u>Network</u> Pharmacy limited to first fill of prescription in Mid-Atlantic States and Georgia. Prescription drug coupons may not apply to the out-of-pocket maximum.	
	Preferred brand drugs	KP Pharmacy: \$20 up to 30-day supply \$40 up to 60-day supply \$60 up to 90-day supply (100 in CA) Mail Order Pharmacy: \$20 up to 30-day supply \$40 up to 90-day supply (100 in CA) Community Network Pharmacy: \$30 up to 30-day supply	Same as Network coverage. Only covered if related to out-of-area emergency/urgent care and can't be filled at <u>network</u> pharmacy.		
If you have outpatient	Facility fee (e.g. ambulatory surgery center)	20% <u>coinsurance</u>	Not covered	None	
surgery	Physician/surgeon fees	No charge	Not covered	None	
If you need immediate medical attention	Emergency room care	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Non- <u>network</u> emergency care covered if patient is temporarily out of area or using <u>network</u> facility isn't reasonable based on patient's condition/symptoms. Pre- authorization required for non- <u>network</u> post- stabilization care. Kaiser Permanente must be notified within 24 hours or as soon as reasonably possible following non- <u>network</u> emergency admission.	
	Emergency medical transportation	\$150 <u>copay</u> /trip <u>Deductible</u> does not apply.	\$150 <u>copay</u> /trip <u>Deductible</u> does not apply.	Must be provided by ground or air licensed ambulance. No other type of transportation covered.	

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	<u>Urgent care</u>	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Non- <u>network</u> urgent care covered if patient is temporarily out of area or accessing <u>network</u> facility isn't reasonable based on patient's condition/symptoms. Prior authorization required for non- <u>network</u> post-stabilization care.	
If you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	Not covered	None	
stay	Physician/surgeon fees	No charge	Not covered	None	
If you need mental health, behavioral health, or substance	Outpatient services	Individual: \$20 <u>copay</u> /visit Group: \$10 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	Excludes psychological testing for ability, aptitude intelligence or interest. Includes 6 annual Employee Assistance Program (EAP) visits per issue at no charge.	
abuse services	Inpatient services	20% <u>coinsurance</u>	Not covered	None	
If you are pregnant	Office visits	No charge for prenatal and post- partum visits. <u>Deductible</u> does not apply.	Not covered	After confirmation of pregnancy.	
	Childbirth/delivery professional services	No charge. Deductible does not apply.	Not covered	None	
	Childbirth/delivery facility services	20% <u>coinsurance</u>	Not covered	None	
	Home health care	No charge <u>Deductible</u> does not apply.	Not covered	Nurse visit limit: 2 hours/day; aide visit limit: 4 hours/day. Any time over limit is an additional visit. 100 visit maximum/calendar year.	
If you need help recovering or have other special health needs	Rehabilitation services	Inpatient: 20% <u>coinsurance</u> Outpatient: \$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	Therapy to treat the following isn't covered: There is no restorative potential; congenital learning/or neurological disability/disorder; communications training; educational training; vocational training/retraining including sports physical therapy; speech therapy that is not <u>medically necessary</u> .	
	Habilitation services	Inpatient: 20% <u>coinsurance</u> Outpatient: \$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	None	
	Skilled nursing care	20% coinsurance	Not covered	100 day maximum/calendar year for facilities only.	

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-network provider (You will pay the most)	Important Information
	Durable medical equipment	No charge	Not Covered	Must be on Kaiser Permanente's DME, External Prosthetic and Orthotic <u>formulary</u> to be covered.
	Hospice services	No charge <u>Deductible</u> does not apply.	Not covered	Network provider must diagnose terminal illness and determine life expectancy is 12 months or less.
If your child needs	Children's eye exam	No charge	Not covered	One <u>screening</u> with wellness exam. Also includes refraction exam.
dental or eye care	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Abortion (unless medically necessary)	Infertility Treatment	Routine Eye Care (adult)
Contraceptives (unless medically necessary)	Long-Term Care	Routine Foot Care
Cosmetic Surgery	Non-Emergency Care When Traveling Outside the	Weight Loss Programs
Dental Care (adult/child)	U.S.	

- Bariatric Surgery (<u>preauthorization</u> required through Kaiser Permanente)
- Chiropractic Care (20 visit limit. Referral from personal physician may be required)
- Private Duty Nursing (requirements and restrictions apply to service and service provider)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. For more information on your rights to continue coverage, contact CPS at 1-888-927-7526 or *info@ConcordiaPlans.org*. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact CPS at 1-888-927-7526 or *info@ConcordiaPlans.org*. Additionally, a consumer assistance program can help you file your <u>appeal</u>. For information regarding your own state's consumer assistance program refer to <u>http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/</u>.

Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-793-6922. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-793-6922. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-793-6922. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-793-6922.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.—



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible	\$1,000
Specialist copayment	\$20
Hospital (facility) coinsurance	20%
Other <u>copayment</u>	\$20

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

Total Example Cost	\$12,700
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In this example, Peg would pay:

Cost sharing		
Deductibles	\$1,000	
Copayments	\$200	
Coinsurance	\$1,200	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$2,460	

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$1,000
Specialist copayment	\$20
Hospital (facility) coinsurance	20%
Other <u>copayment</u>	\$20

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost \$5,60
I otal Example Cost \$5,60

In this example, Joe would pay:

Cost sharing		
Deductibles	\$800	
Copayments	\$700	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,520	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$1,000
Specialist copayment	\$20
Hospital (facility) coinsurance	20%
Other <u>copayment</u>	\$20

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost sharing	
Deductibles	\$600
<u>Copayments</u>	\$500
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,100