Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services
 Coverage Period: 01/01/2025 – 12/31/2025

 Concordia Plans: Concordia Health Plan Whole Health
 Coverage for: Individual/Spouse/Child(ren)/Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would A share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-927-7526. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-877-1122 to request a copy. **Important Questions** Why This Matters: Answers In-network: \$0/individual or \$0/family What is the overall See the Common Medical Events chart on page 2 for your costs for services this plan covers. Out-of-network: Not covered (individual or deductible? family) Are there services covered before you meet You will have to meet the deductible before the plan pays for any services. No your deductible? Are there other deductibles for specific You don't have to meet deductibles for specific services. No services? In-network: \$1,500/individual or \$3,000/family (medical, prescription and mental health The out-of-pocket limit is the most you could pay in a year for covered services. If you have What is the out-of-pocket combined) other family members in this plan, they have to meet their own out-of-pocket limits until the limit for this plan? overall family out-of-pocket limit has been met. Out-of-network: Not covered/individual or Not covered/family Premiums, balance billing charges, What is not included in copayments for certain services, and health care Even though you pay these expenses, they don't count toward the out-of-pocket limit. the out-of-pocket limit? this plan doesn't cover. This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive Yes Will you pay less if you a bill from a provider for the difference between the provider's charge and what your plan See www.kp.org or call 1-866-213-3062 for a list pays (balance billing). Be aware your network provider might use an out-of-network use a network provider? of network providers. provider for some services (such as lab work). Check with your provider before you get services. This plan will pay some or all of the costs to see a specialist for covered services but only if Do you need a referral to you have a referral before you see the specialist. Self referrals can be made to network Yes see a specialist? specialists in optometry, psychiatry, chemical dependency, obstetrics and gynecology.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	<u>Out-of-network</u> <u>provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit	Not covered	None	
If you visit a health care provider's office	<u>Specialist</u> visit	\$25 <u>copay</u> /visit	Not covered	Referral from personal physician required except for services noted on page 1.	
or clinic	Preventive care/Screening/ immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
Kuran hana a taat	Diagnostic test (x-ray, blood work)	No charge	Not covered	None	
lf you have a test	Imaging (CT/PET scans, MRIs)	\$50 <u>copay</u> /visit	Not covered	None	
If you need drugs to treat your illness or condition More information about	Generic drugs	KP Pharmacy: \$10 up to 30-day supply \$20 up to 60-day supply \$30 up to 90-day supply (100 in CA) Mail Order Pharmacy: \$10 up to 30-day supply \$20 up to 90-day supply (100 in CA) Community Network Pharmacy: \$20 up to 30-day supply	Same as Network coverage. Only covered if related to out-of-area emergency/urgent care and can't be filled at <u>network</u> pharmacy.	Must be prescribed by <u>network provider</u> authorized to prescribe drugs or the following: 1) dentist, 2) non- <u>network</u> <u>provider</u> if patient is referred by a <u>network</u> physician, 3) non- <u>network provider</u> if drug is related to covered out-of-area urgent/emergency care.	
prescription drug <u>coverage</u> is available by calling 1-888-927-7526	Preferred brand drugs	KP Pharmacy: \$20 up to 30-day supply \$40 up to 30-day supply \$60 up to 90-day supply (100 in CA) Mail Order Pharmacy: \$20 up to 30-day supply \$40 up to 90-day supply \$40 up to 90-day supply \$40 up to 30-day supply \$30 up to 30-day supply	Same as Network coverage. Only covered if related to out-of-area emergency/urgent care and can't be filled at <u>network</u> pharmacy.	Up to 30 days supply through Community <u>Network</u> Pharmacy limited to first fill of prescription in Mid-Atlantic States and Georgia Prescription drug coupons may not apply to the out-of-pocket maximum.	

	Non-Preferred brand drugs Specialty drugs	Applicable Preferred Generic or Preferred Brand <u>cost shares</u> apply.	Same as Network coverage. Only covered if related to out-of-area emergency/urgent care and can't be filled at <u>network</u> pharmacy.	
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$25 <u>copay</u> /visit	Not covered	None
Surgery	Physician/surgeon fees	No charge	Not covered	None
If you need immediate	Emergency room care	\$100 <u>copay</u> /visit	\$100 <u>copay</u> /visit	Non- <u>network</u> emergency care covered if patient is temporarily out of area or using <u>network</u> facility isn't reasonable based on patient's condition/symptoms. Pre- authorization required for non- <u>network</u> post-stabilization care. Kaiser Permanente must be notified within 24 hours or as soon as reasonably possible following non- <u>network</u> emergency admission.
medical attention	Emergency medical transportation	\$100 <u>copay</u>	\$100 <u>copay</u>	Must be provided by ground or air licensed ambulance. No other type of transportation covered.
	<u>Urgent care</u>	\$25 <u>copay</u> /visit	\$25 <u>copay</u> /visit	Non- <u>network</u> urgent care covered if patient is temporarily out of area or accessing <u>network</u> facility isn't reasonable based on patient's condition/symptoms. Prior authorization required for non- <u>network</u> post-stabilization care.
lf you have a hospital stay	Facility fee (e.g., hospital room)	\$250 <u>copay</u> /admission	Not covered	None
Stay	Physician/surgeon fees	No charge	Not covered	None
If you need mental health, behavioral health, or substance	Outpatient services	Individual: \$25 <u>copay</u> /visit Group: \$12 <u>copay</u> /visit	Not covered	Excludes psychological testing for ability, aptitude intelligence or interest. Includes 6 annual Employee Assistance Program (EAP) visits per issue at no charge.
abuse services	Inpatient services	\$250 copay/admission	Not covered	None
If you are pregnant	Office visits	No charge for prenatal and post- partum visits	Not covered	After confirmation of pregnancy.

For more information about limitations and exceptions, call 1-888-927-7526 or visit us at www.ConcordiaPlans.org

	Childbirth/delivery professional services	No charge	Not covered	None
	Childbirth/delivery facility services	\$250 <u>copay</u> /admission	Not covered	None
	Home health care	No charge	Not covered	Nurse visit limit: 2 hours/day; aide visit limit: 4 hours/day. Any time over limit is an additional visit. 100 visit maximum/calendar year
If you need help recovering or have other special health needs	<u>Rehabilitation services</u>	\$25 <u>copay</u> /visit	Not covered	Therapy to treat the following isn't covered: There is no restorative potential; congenital learning/or neurological disability/disorder; communications training; educational training; vocational training/retraining including sports physical therapy; speech therapy that is not <u>medically</u> <u>necessary</u> .
	Habilitation services	\$25 <u>copay</u> /visit	Not covered	None
	Skilled nursing care	No charge	Not covered	100 days maximum/calendar year for facilities only.
	Durable medical equipment	No charge	Not covered	Must be on Kaiser Permanente's DME, External Prosthetic and Orthotic formulary to be covered.
	Hospice services	No charge	Not covered	Network provider must diagnose terminal illness and determine life expectancy is 12 months or less.
If your child needs	Children's eye exam	No charge	Not covered	One <u>screening</u> with wellness exam. Also includes refraction exam.
dental or eye care	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded services & Other Covered Services:		
Services Your Plan Generally Does NOT Cover (C	heck your policy or <u>plan</u> document for more informa	ition and a list of any other <u>excluded services</u> .)
Abortion (unless <u>medically necessary</u> )	Infertility Treatment	Routine Eye Care (adult)
• Contraceptives (unless medically necessary)	Long-Term Care	Routine Foot Care Weight Loss Programs
• Cosmetic Surgery Dental Care (adult/child)	<ul> <li>Non-Emergency Care When Traveling Outside the U.S.</li> </ul>	
Other Covered Services (Limitations may apply to	o these services. This isn't a complete list. Please se	e your <u>plan</u> document.)
Acupuncture	Chiropractic Care (20 visit limit. Referral from	Private Duty Nursing (requirements and
Bariatric Surgery	personal physician may be required)	restrictions apply to service and service provider)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. For more information on your rights to continue coverage, contact CPS at 1-888-927-7526 or *info@ConcordiaPlans.org*. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact CPS at 1-888-927-7526 or *info@ConcordiaPlans.org*. Additionally, a consumer assistance program can help you file your <u>appeal</u>. For information regarding your own state's consumer assistance program refer to <u>http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/</u>.

# Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-793-6922. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-793-6922. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-793-6922. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-800-793-6922. -To see examples of how this **plan** might cover costs for a sample medical situation, see the next section.-



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The plan's overall deductible	\$0
Specialist copayment	\$25
Hospital (facility) copayment	\$250
Other <u>copayment</u>	\$25

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

Total Example Cost \$12	2,700
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# In this example, Peg would pay:

Cost sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$300
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$360

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$0
Specialist copayment	\$25
Hospital (facility) copayment	\$250
Other <u>copayment</u>	\$25

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (*including disease education*) <u>Diagnostic tests</u> (*blood work*) <u>Prescription drugs</u> <u>Durable medical equipment</u> (*glucose meter*)

	Total Example Cost	\$5,600
lı	n this example, Joe would pay:	
	Cost sharing	

Cost sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$600
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$620

## Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$0
Specialist copayment	\$25
Hospital (facility) <u>copayment</u>	\$250
Other <u>copayment</u>	\$25

# This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)

Total Example Cost	\$2,800
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### In this example, Mia would pay:

Cost sharing		
Deductibles	\$0	
<u>Copayments</u>	\$300	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$300	