The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call Quantum Health at 1-833-740-3260. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">https://www.healthcare.gov/sbc-glossary/</a> or call 1-800-877-1122 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	<u>In-network:</u> \$6,000 /individual or \$12,000/family <u>Out-of-network:</u> \$18,000/individual or \$36,000/family (medical, mental health and pharmacy)	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. This <u>plan</u> has an embedded <u>deductible</u> . If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Well-child care, prenatal care, preventive generic drugs, generic diabetic supplies and Network <u>Preventive</u> <u>care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<u>In-network:</u> \$6,900 /individual or \$13,800/family <u>Out-of-network:</u> \$20,700/individual or \$41,400/family (medical, mental health and pharmacy)	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, penalties and health care this plan doesn't cover. Certain specialty pharmacy drugs are considered non-essential health benefits and fall outside the <u>out-of-pocket limits</u> . The cost of these drugs (if reimbursed by the manufacturer at no cost to you) won't be applied to your out-of-pocket maximums.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>https://www.concordiaplans.quantum-</u> <u>health.com</u> or call 1-833-740-3260 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network</u> <u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

For more information about limitations and exceptions, call 1-833-740-3260 or https://www.concordiaplans.quantum-health.com.

Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.		You can see the <u>specialist</u> you choose without a <u>referral</u> .	
	All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.			
Common Medical Event		What You Will Pay		
	Services You May Need	In-network (You will pay the least)	Out-of-network (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	20% coinsurance	40% coinsurance	None
If you visit a health care	<u>Specialist</u> visit	20% coinsurance	40% coinsurance	None
provider's office or clinic	Preventive care/screening/ Immunization	No charge <u>Deductible</u> does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	<ul> <li>20% <u>coinsurance</u> office &amp; outpatient settings</li> <li>10% <u>coinsurance</u> for Preferred Independent lab</li> </ul>	40% <u>coinsurance</u>	None
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	None
If you need drugs to treat your illness or condition. More information about prescription drug coverage is available by calling 1-833- 740-3260.	Generic drugs	\$0 preventive generic prescriptions and generic diabetic supplies. These are not subject to the <u>deductible</u> . Otherwise: \$10 <u>copay</u> : 30 days \$25 <u>copay</u> : 31-90 days	Not Covered	Covers up to a 30 days supply (retail prescription); 31-90 days supply (through Benecard Central Fill mail order pharmacy). Some medications require <u>preauthorization</u> or step therapy program adherence. <u>Specialty Drugs</u> have to be purchased through Benecard Central Fill, a specialty mail-order pharmacy available through EmpiRx Health, however, first fill is allowed at a retail pharmacy. Exceptions may apply.

	Preferred brand drugs	30% <u>coinsurance</u> (\$25 minimum, \$75 maximum): 30 days 30% <u>coinsurance</u> (\$62.50 minimum, \$187.50 maximum): 31-90 days <u>Deductible</u> does not apply to diabetic drugs.	Not Covered	If a prescription is presented with a "dispense as written" (DAW) for a brand-named drug but an equivalent generic drug is available, the member will pay the <u>copay</u> for the brand-named drug plus the difference in cost between the generic drug and the brand-named drug. The cost difference (penalty) will not apply to the <u>deductible</u> or out-of- pocket maximum. Concordia Plans has arranged for Payer Matrix to assist you in obtaining financial assistance for
	Non-preferred brand drugs	40% <u>coinsurance</u> (\$50 minimum, \$100 maximum): 30 days 40% <u>coinsurance</u> (\$125 minimum, \$250 maximum): 31-90 days <u>Deductible</u> does not apply to diabetic drugs.	Not Covered	<u>specialty drugs</u> . You need to enroll with Payer Matrix to obtain such assistance. If you enroll with Payer Matrix, but are not eligible for financial assistance, your benefits will process in accordance with your <u>plan</u> design (i.e. applicable <u>deductible</u> and <u>copayment</u> amounts). If you are eligible but refuse to enroll in Payer Matrix, you will have to pay the full cost of the drug, unless you file an <u>appeal</u> .
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	None
	Physician/surgeon fees	20% coinsurance	40% coinsurance	None
If you need immediate medical attention	Emergency room care	20% coinsurance	20% coinsurance	None
	Emergency medical transportation	20% coinsurance	20% coinsurance	If <u>medically necessary</u> .
	Urgent care	20% coinsurance	20% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	Preauthorization is required.
	Physician/surgeon fee	20% coinsurance	40% <u>coinsurance</u>	None
If you have mental health, behavioral health, or substance abuse needs	Outpatient services	20% coinsurance	40% coinsurance	Includes 6 annual Employee Assistance Program (EAP) visits per issue at no charge.
	Inpatient services	20% coinsurance	40% coinsurance	Preauthorization is required.

		Prenatal Care: No charge	_		
If you are pregnant	Office visits	Deductible does not apply	Prenatal Care: Not covered	<u>Cost sharing</u> does not apply to certain <u>preventive</u> <u>services</u> . Depending on the type of services,	
		to prenatal care.	covered	<u>deductible</u> , <u>copayment</u> or <u>coinsurance</u> may apply.	
	Childbirth/delivery professional services	20% coinsurance	40% coinsurance	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	Preauthorization is required.	
	Home health care	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Preauthorization is required.	
	Rehabilitation services	20% coinsurance	40% coinsurance	Medical necessity will be reviewed after 20 visits.	
If you need help recovering or have other special health needs	Habilitation services	20% coinsurance	40% coinsurance	Medical necessity will be reviewed after 20 visits.	
	Skilled nursing care	20% coinsurance	40% coinsurance	100 Maximum days per calendar year; <u>Preauthorization</u> is required.	
	Durable medical equipment	20% coinsurance	40% coinsurance	A <u>preauthorization</u> may apply for certain equipment.	
	Hospice services	20% coinsurance	40% <u>coinsurance</u>	None	
If your child needs dental	Children's eye exam	Not covered	Not covered	None	
or eye care	Children's glasses	Not covered	Not covered	None	
	Children's dental check-up	Not covered	Not covered	None	
Excluded Services & Other C	overed Services:				
Services Your <u>Plan</u> Does NO	T Cover (Check your policy	or <u>plan</u> document for more i	information and a list o	f any other <u>excluded services</u> .)	
Abortion (unless medically	,	<ul> <li>Dental care (Adult/Child)</li> </ul>	•	Routine eye care (Adult/Child)	
<ul> <li>Contraceptives (unless <u>medically necessary</u>)</li> </ul>		Infertility treatment		Routine foot care	
Cosmetic surgery		Long-term care		Weight loss programs	
Other Covered Services (Lim	itations may apply to these				
Acupuncture	•	Hearing aids (up to age 19)     Private-duty nursing			
Bariatric surgery		Non-emergency care when traveling outside			
<ul> <li>Chiropractic care (26 visits</li> </ul>	)	the U.S.			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. You may also contact the Plan Administrator at 1-888-927-7526 or info@ConcordiaPlans.org. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>http://www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. You may also contact the Care Coordinators to assist the plan administrator. The Care Coordinators' name, address, and telephone number are Quantum Health Care Coordinators, Attention: Appeals, 5240 Blazer Parkway, Dublin OH 43017, 1-833-740-3260.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-740-3260. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-740-3260. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-833-740-3260. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-833-740-3260.

-To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.-

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal care hospital delivery)	and a	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		<b>Mia's Simple Fracture</b> (in-network emergency room visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$6,000 20% 20% 20%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$6,000 20% 20% 20%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$6,000 20% 20% 20%
This EXAMPLE event includes services <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood we <u>Specialist</u> visit (anesthesia)		This EXAMPLE event includes services like:Primary care physicianoffice visits (including disease education)Diagnostic tests(blood work)Prescription drugsDurable medical equipment (glucose meter)		This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
<u>Deductibles</u>	\$6,000	<u>Deductibles</u>	\$2,300	<u>Deductibles</u>	\$2,800
<u>Copayments</u>	\$10	<u>Copayments</u>	\$300	<u>Copayments</u>	\$0
<u>Coinsurance</u>	\$800	<u>Coinsurance</u>	\$0	<u>Coinsurance</u>	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$20	Limits or exclusions	\$0
The total Peg would pay is	\$6,870	The total Joe would pay is	\$2,620	The total Mia would pay is	\$2,800