The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u> . The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>https://ConcordiaPlans.Quantum-Health.com</u> or call 1-833-740-3260. For definitions of common terms, such as <u>allowed amount</u> , <u>balance billing</u> , <u>coinsurance</u> , <u>copayment</u> , <u>deductible</u> , <u>provider</u> , or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary/</u> or call 1-800-877-1122 to request a copy.				
Important Questions	Answers	Why This Matters:		
What is the overall <u>deductible</u> ?	\$600 individual/\$1,200 family network \$1,200 individual/\$2,400 family non-network (medical and mental health combined)	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> each family member must meet their own individual <u>deductible</u> (embedded) until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .		
Are there services covered before you meet your <u>deductible</u> ?	Yes. Preventive care is not subject to deductible.	This <u>plan</u> covers some items and services even if you have not yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .		
Are there other <u>deductibles</u> for specific services?	No	You do not have to meet <u>deductibles</u> for specific services.		
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$3,000 individual/\$6,000 family network \$6,000 individual/\$12,000 family non-network (medical, mental health and pharmacy combined)	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> (embedded) until the overall family <u>out-of-pocket limits</u> has been met.		
What is not included in the <u>out-of-pocket limit</u> ?	DAW penalties (difference in cost between generic and brand if generic alternative is available), <u>specialty drug copayment</u> assistance programs, <u>premiums</u> , <u>balance-billing</u> (unless <u>balance-billing</u> is prohibited) charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they do not count toward the <u>out-of-pocket</u> <u>limit</u> .		
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>https://ConcordiaPlans.Quantum-</u> <u>Health.com</u> or call 1-833-740-3260 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.		

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.					
Common Medical Event	Services You May Need		ı Will Pay	Limitations & Exceptions & Other Important	
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Information	
If you visit a health care <u>provider's</u> office or clinic	Primary care (PCP) visit to treat an injury or illness	\$35 <u>copayment</u> <u>deductible</u> waived	\$70 <u>copaγment</u> <u>deductible</u> waived	<u>Copayment</u> applies only for evaluation and management. Surgery performed in office setting is subject to <u>copayment</u> , <u>deductible</u>	
	Specialist (SCP) visit	\$60 <u>copayment</u> <u>deductible</u> waived	\$120 <u>copayment</u> <u>deductible</u> waived	waived. Additional charges are subject to <u>deductible</u> and <u>coinsurance</u> .	
	Preventive care/screening/ immunization	No charge <u>deductible</u> waived	Not covered	You may have to pay for services that are not preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. Immunizations for children through age 4 are no charge <u>deductible</u> waived network and non-network.	
lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Outpatient: 20% <u>coinsurance</u> after <u>deductible</u> Preferred Independent Lab: 10% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Diagnostic testing during an office visit is subject to applicable office visit <u>copayment</u> , deductible waived. Diagnostic testing during the emergency room visit or urgent care visit is subject to applicable <u>copayment</u> .	
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Preauthorization required for MRI/MRA and PET scans.	

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.						
Common Medical Event	Services You May Need	What You Network Provider (You will pay the least)	Will Pay Non-Network Provider (You will pay the most)	Limitations & Exceptions & Other Important Information		
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://ConcordiaPlans. Quantum-Health.com or call 1-833-740-3260.	Generic drugs	\$10 <u>copay:</u> 30 days \$25 <u>copay:</u> 31-90 days <u>Deductible</u> does not apply	Not covered	Charges payable through the Plan's Pharmacy Benefit Manager (PBM) program. If Physician		
	Preferred brand drugs	30% <u>coinsurance</u> (\$25 minimum \$75 maximum): 30 days 30% <u>coinsurance</u> (\$62.50 minim \$187.50 maximum): 31-90 days For insulin drugs only: 30-day supply: \$25 <u>copay</u> 60-daysupply: \$25 <u>copay</u> 90-daysupply: \$75 <u>copay</u> <u>Deductible</u> does not apply 40% coinsurance (\$50 minimum	num, Not covered	does not prescribe "Dispense as Written" (DAW), and there is a generic alternative, and covered person chooses a brand name instead, covered person must pay the difference in cost between generic and brand plus applicable brand <u>copayment</u> amount. Certain maintenance medications are available at a 90 day supply at select pharmacies. Coverage is only available for a day supply at Walgreens or through mail order. <u>Deductible</u> may not apply to preventive care drugs as outlined in the Affordable Care Act		
	Non-preferred brand	\$100 maximum): 30 days 40% <u>coinsurance</u> (\$125 minimum \$250 maximum) 31-90 days <u>Deductible</u> does not apply		(PPACA). Certain prescriptions require prior authorization before the drug can be dispensed.		
	Specialty drugs	Applicable benefit as shown above Not covered		Specialty prescriptions may be obtained from a specialty pharmacy. Certain specialty medications are eligible for the SaveOnSP program. Members who are taking eligible SaveOnSP medications will be requested to enroll in the program. If a member chooses not to participate in SaveOnSP, they will pay a higher cost share.		
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Preauthorization required for outpatient		
	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	surgeries.		

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.					
Common	Services You May Need		ı Will Pay	Limitations & Exceptions & Other Important	
Medical Event		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Information	
If you need immediate	Emergency room care	\$200 <u>copayment</u> , then <u>deductible</u>		<u>Copayment</u> applies to all charges billed by the provider in emergency room setting. <u>Copayment</u> waived if admitted, and inpatient hospital benefits will apply.	
medical attention	Emergency medical transportation	20% coinsurance after network deductible		None	
	Urgent care	\$60 <u>copayment</u> <u>deductible</u> waived		<u>Copayment</u> applies to all charges billed by the provider in <u>urgent care</u> facility setting.	
If you have a hospital	Facility fee (e.g., hospital room)	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Preauthorization required for certain care,	
stay	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after deductible	services and procedures.	
If you need mental	Office visits	\$35 <u>copayment</u> <u>deductible</u> waived	\$70 <u>copaγment</u> <u>deductible</u> waived	Includes 6 annual Employee Assistance Program (EAP) visits per issue at no charge.	
health, behavioral health, or substance	Outpatient services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Preauthorization required for partial hospitalization and intensive outpatient for mental health/substance abuse.	
abuse services	Inpatient services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after deductible		
	Office visits*	Initial visit to confirm pregnancy covered same as office visit.	Initial visit to confirm pregnancy covered same as office visit.	Preauthorization required for inpatient admissions exceeding 48 hours vaginal delivery or 96 hours C-Section. Cost sharing does not	
lf you are pregnant	Childbirth/delivery professional services*	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	apply for <u>preventive care</u> . Depending on the type of services, deductible and coinsurance may	
n you are pregnant	Childbirth/delivery facility services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). *Processed as a global maternity service which includes pre-natal, post-natal and the delivery service.	
lf you need help	Home health care	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after deductible	Preauthorization required for home health care services.	
recovering or have other special health	Rehabilitation services	\$60 <u>copayment</u> <u>deductible</u> waived	40% <u>coinsurance</u> after <u>deductible</u>	Medical necessity will be reviewed after 20 visits.	
needs	Habilitation services	\$60 <u>copayment</u> <u>deductible</u> waived	40% <u>coinsurance</u> after <u>deductible</u>	None	

For more information about limitations and exceptions, see the plan or policy document at https://ConcordiaPlans.Quantum-Health.com or call 1-833-740-3260. Page 4 of 7 CHP_SBC_CIGNA_9120_0823

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.					
Common Medical Event	Services You May Need	What You Will Pay Network Provider Non-Network Provider		Limitations & Exceptions & Other Important	
	Skilled nursing care	(You will pay the least) 20% <u>coinsurance</u> after deductible	(You will pay the most) 40% <u>coinsurance</u> after deductible	Coverage limited to 100 days. <u>Preauthorization</u> required for skilled nursing inpatient admission.	
	Durable medical equipment	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	A <u>preauthorization</u> may apply for certain equipment. All rentals and purchases over \$1,500 require <u>preauthorization</u> .	
	Hospice services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Includes bereavement counseling. <u>Preauthorization</u> required for hospice care services.	
	Children's eye exam	Not covered	Not covered	None	
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	None	
	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered Services:

 Services Your <u>Plan</u> Generally Does NOT Cover (C Abortion (unless medically necessary) 	 beck your policy or <u>plan</u> document for Dental care (Adult) 	more information and a list of any other <u>excluded services</u> .) Routine eye care (Adult)			
 Cosmetic surgery 	 Infertility treatment 	 Routine cyc care (ridult) Routine foot care 			
Contraceptives (unless medically necessary)	Long-term care	Weight loss programs			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)					

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
Acupuncture	 Hearing aids (up to age 19) 			
Bariatric surgery	Non-emergency care when traveling outside of Private-duty nursing			
Chiropractic care (26 visits)	the U.S.			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. You may also contact the Plan Administrator at 1-888-927-7526 or info@ConcordiaPlans.org. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit http://www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. You may also contact the Care Coordinators to assist the plan administrator. The Care Coordinators' name, address, and telephone number are Quantum Health Care Coordinators, Attention: Appeals, 5240 Blazer Parkway, Dublin OH 43017, 1-833-740-3260.

Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax</u> <u>credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-740-3260. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-740-3260. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-833-740-3260. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-833-740-3260

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.



Limits or exclusions

The total Peg would pay is

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
The plan's overall deductible\$600Specialist copayment\$60Hospital (facility) coinsurance20%Other coinsurance20%		 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$600 \$60 20% 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$600 \$60 20% 20%
This EXAMPLE event includes served Specialist office visits (prenatal care) Childbirth/Delivery Professional Servic Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and block Specialist visit (anesthesia)	ces	This EXAMPLE event includes serve Primary care physician office visits (in disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose	ocluding	This EXAMPLE event includes ser Emergency room care (including me supplies) Diagnostic test (x-ray) Durable medical equipment (crutche Rehabilitation services (physical the	dical
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing Deductibles	\$600	Cost Sharing Deductibles	\$600	Cost Sharing Deductibles	\$600
Copayments	\$70	Copayments	\$900	Copayments	\$600
Coinsurance	\$1,900	Coinsurance	\$60	Coinsurance	\$100
What isn't covered		What isn't covered		What isn't covered	

\$20

\$1,580

Limits or exclusions

The total Mia would pay is

Limits or exclusions

The total Joe would pay is

\$60

\$2,630

\$0

\$1,300