The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://concordiaPlans.Quantum-Health.com or call 1-833-740-3260. For definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-877-1122 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,600 individual/\$3,200 family network \$4,800 individual/\$9,600 family non-network (medical, mental health and pharmacy combined)	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay If you have other family members on the <u>plan</u> , the overall family <u>deductible</u> (non-embedded) must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care is not subject to</u> deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No	You do not have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$3,200 individual/\$6,400 family network \$9,600 individual/\$19,200 family non-network (medical, mental health and pharmacy combined)	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members on this <u>plan</u> , the overall family <u>out-of-pocket limit</u> (non-embedded) must be met.
What is not included in the <u>out-of-pocket limit</u> ?	DAW penalties (difference in cost between generic and brand if generic alternative is available), <u>specialty drug copayment</u> assistance programs, <u>premiums</u> , <u>balance- billing</u> (unless <u>balance-billing</u> is prohibited) charges, penalties and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they do not count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>https://ConcordiaPlans.Quantum-</u> <u>Health.com</u> or call 1-833-740-3260 for a list of <u>network providers.</u>	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.					
Common Medical Event	Services You May Need	What Yo Network Provider (You will pay the least)	bu Will Pay Non-Network Provider (You will pay the most)	Limitations & Exceptions & Other Important Information	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Surgery performed in office setting is subject	
	<u>Specialist</u> visit	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	to <u>deductible</u> and <u>coinsurance</u> .	
	Preventive care/screening/ immunization	No charge <u>deductible</u> waived	Not covered	You may have to pay for services that are not <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for. Immunizations for children through age 4 are no charge deductible waived network and non-network.	
If you have a test	<u>Diagnostic test</u> (x- ray, blood work)	Outpatient: 20% <u>coinsurance</u> after <u>deductible</u> Preferred Independent Lab: 10% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Diagnostic test during an office visit is subject to applicable deductible and coinsurance.	
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Preauthorization required for MRI/MRA and PET scans.	

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.						
Common Medical Event	Services You May Need		Pay n-Network Provider u will pay the most)	Limitations & Exceptions & Other Important Information		
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://ConcordiaPlans.Quantu m-Health.com or call 1-833-740-3260.	Generic drugs Tier 1	\$0 for preventive generic prescriptions and generic diabetic supplies. These are not subject to the <u>deductible</u> . Otherwise: \$10 <u>copay</u> : 30 days \$25 <u>copay</u> /prescription: 31-90 days	No coverage	Charges payable through the Plan's Pharmacy Benefit Manager (PBM) program. If Physician does not prescribe "Dispense as		
	Preferred brand drugs Tier 2	 30% <u>coinsurance</u> (\$25 minimum, \$75 maximum): 30 days 30% <u>coinsurance</u> (\$62.50 minimum, \$187.50 maximum): 31-90 days Preferred Brand diabetic and insulin drugs are not subject to the <u>deductible</u>. For Preferred Brand insulin drugs only: 30-day supply: \$25 <u>copay</u> 60-daysupply: \$50 <u>copay</u> 90-daysupply: \$75 <u>copay</u> 	No coverage	 Written" (DAW), and there is a generic alternative, and covered person chooses a brand name instead, covered person must pay the difference in cost between generic and brand plus applicable brand <u>copayment</u> amount. Certain maintenance medications are available at a 90 day supply at select pharmacies. Coverage is only available for a day supply at Walgreens or through mail order. Deductible may not apply to preventive care drugs as outlined in the Affordable Care Act (PPACA). Certain prescriptions require prior 		
	Non-preferred brand drugs Tier 3	40% <u>coinsurance</u> (\$50 minimum, \$100 maximum): 30 days 40% <u>coinsurance</u> (\$125 minimum, \$250 maximum): 31-90 days Diabetic drugs are not subject to the <u>deductible</u> .	No coverage	authorization before the drug can be dispensed.		
	Specialty drugs	Applicable benefit as shown above.	No coverage	Specialty prescriptions may be obtained from a specialty pharmacy.		

All cop	ayment and coinsuran	<u>ce</u> costs shown in this chart ar	e after your <u>deductible</u> has beer	n met, if a <u>deductible</u> applies.	
Common Medical Event	Services You May Need	What Y Network Provider (You will pay the least)	ou Will Pay Non-Network Provider (You will pay the most)	Limitations & Exceptions & Other Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Preauthorization required for outpatient surgeries.	
surgery	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Surgenes.	
f vou pood immodiate	Emergency room care	20% coinsurance after network deductible		None	
If you need immediate medical attention	Emergency medical transportation	20% coinsurance after network deductible		None	
	Urgent care	20% <u>coinsurance</u> a	after <u>network</u> <u>deductible</u>	None	
lf you have a hearital stay	Facility fee (e.g., hospital room)	20% <u>coinsurance</u> after deductible	40% <u>coinsurance</u> after <u>deductible</u>	Preauthorization required for inpatient facility	
lf you have a hospital stay	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	admissions.	
If you need mental health, behavioral health, or substance abuse services	Office visits	20% <u>coinsurance</u> after deductible	40% <u>coinsurance</u> after deductible	Includes 6 annual Employee Assistance Program (EAP) visits per issue at no charge.	
	Outpatient services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Preauthorization required for partial hospitalization and intensive outpatient for	
	Inpatient services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	mental health/substance abuse	
lf you are pregnant	Office visits*	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Preauthorization required for inpatient admissions exceeding 48 hours vaginal delivery or 96 hours C-Section. cost sharin does not apply for preventive services. Depending on the type of services, deductible and coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). *Processed as a global maternity service which includes pre-natal, post-natal and the delivery service.	
	Childbirth/delivery professional services*	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>		
	Childbirth/delivery facility services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>		
If you need help recovering or have other special health needs	Home health care	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Preauthorization required for home health care services.	

For more information about limitations and exceptions, see the plan or policy document at https://ConcordiaPlans.Quantum-Health.com or call 1-833-740-3260. Page 4 of 7 CHP_SBC_CIGNA_9105_0823

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.					
Common Medical Event	Services You May Need	What You Will Pay		Limitations & Exceptions & Other	
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Important Information	
	Rehabilitation services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Medical necessity will be reviewed after 20 visits.	
	Habilitation services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	None	
	Skilled nursing care	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Coverage limited to 100 days. <u>Preauthorization</u> required for skilled nursing inpatient admissions.	
	Durable medical equipment	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	A <u>preauthorization</u> may apply for certain equipment. All rentals and any purchases over \$1,500 require <u>preauthorization</u> .	
	Hospice services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	Includes bereavement counseling. <u>Preauthorization</u> required for hospice care services.	
	Children's eye exam	Not covered	Not covered	None	
If your child needs dental or	Children's glasses	Not covered	Not covered	None	
eye care	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
Abortion (unless medically necessary)	 Dental care (Adult) 	 Routine eye care (Adult) 			
Cosmetic surgery	 Infertility treatment 	Routine foot care			
Contraceptives (unless medically necessary)	Long-term care	 Weight loss programs 			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)					
Acupuncture	 Hearing aids (up to age 19) 				
Bariatric surgery	• Non-emergency care when traveling	outside of Private-duty nursing			
Chiropractic care (26 visits)	the U.S.				

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. You may also contact the Plan Administrator at 1-888-927-7526 or info@ConcordiaPlans.org. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit http://www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. You may also contact the Care Coordinators to assist the plan administrator. The Care Coordinators' name, address, and telephone number are Quantum Health Care Coordinators, Attention: Appeals, 5240 Blazer Parkway, Dublin OH 43017, 1-833-740-3260.

Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax</u> <u>credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-740-3260. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-740-3260. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-833-740-3260.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-833-740-3260.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

What isn't covered

Limits or exclusions



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$1,600 20% 20% 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$1,600 20% 20% 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$1,600 20% 20% 20%
This EXAMPLE event includes services like: Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood work</i>) Specialist visit (<i>anesthesia</i>)		This EXAMPLE event includes services like: Primary care physician office visits (<i>including</i> <i>disease education</i>) Diagnostic tests (<i>blood work</i>) Prescription drugs Durable medical equipment (<i>glucose meter</i>)		This EXAMPLE event includes services like: Emergency room care <i>(including medical supplies)</i> Diagnostic test <i>(x-ray)</i> Durable medical equipment <i>(crutches)</i> Rehabilitation services <i>(physical therapy)</i>	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$1,600	Deductibles	\$1,600	Deductibles	\$1,600
Copayments	\$0	Copayments	\$400	Copayments	\$10
Coinsurance	\$1,600	Coinsurance	\$100	Coinsurance	\$200

What isn't covered

The plan would be responsible for the other costs of these EXAMPLE covered services.

\$20

\$2,120

\$0

\$1,810

What isn't covered

Limits or exclusions

The total Mia would pay is