



# Quantum Health is your ONE PLACE FOR ONE-OF-A-KIND CARE

**ONE PHONE  
NUMBER**

**ONE DEDICATED TEAM  
OF HEALTHCARE EXPERTS**

**ONE WEBSITE AND  
ONE MOBILE APP**

Get help with your healthcare and benefits with just a tap, click or call!

## Quantum Health is your one place to contact to navigate your healthcare and benefits needs.

Login to [ConcordiaPlans.quantum-health.com](https://ConcordiaPlans.quantum-health.com) or the Quantum Health app to:

- Speak with a Quantum Health Care Coordinator, schedule a call, send a secure message or chat in real time.
- Access your benefits information 24/7.
- Get answers to your coverage, prescription, dental or vision questions.

Your compassionate team of Care Coordinators are available at no cost to you as part of your Concordia Health Plan.

WHATEVER IT TAKES TO MAKE HEALTHCARE AND BENEFITS WORK FOR YOU.



[ConcordiaPlans.quantum-health.com](https://ConcordiaPlans.quantum-health.com)

**(833) 740-3260**  
(Monday-Friday, 8:30 a.m.-10 p.m. ET)





# CARING BEGINS THE MOMENT WE CONNECT



## No one navigates their healthcare journey alone.

Benefits can be complicated, but now you have Quantum Health on your side to make them simpler. Your Care Coordinator will take you by the hand throughout your healthcare journey, no matter how long or complicated. No request is too big or too small.

## IT WON'T COST A THING BUT WILL SAVE YOU TIME.

Now you have a dedicated team of nurses, benefits experts and claims specialists who can help you:

- Get answers to claims, billing and benefits questions
- Ease your prescription drug challenges
- Help you find in-network providers
- Verify coverage and get prior approval, if needed
- Contact providers to coordinate your treatment
- Review your care options
- Replace ID cards

“I really don’t think I could navigate this whole insurance thing without your team. I’m confident now that I am getting the best care at the best cost and that I’m really maximizing the benefits that are available to me. Thank you for everything you do at Quantum Health!”

– member, faith-based financial planning company



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