



Quantum Health is your ONE PLACE FOR ONE-OF-A-KIND CARE

**ONE PHONE
NUMBER**

**ONE DEDICATED TEAM
OF HEALTHCARE EXPERTS**

**ONE WEBSITE AND
ONE MOBILE APP**

Get help with your healthcare and benefits with just a tap, click or call!

Quantum Health is your one place to navigate your healthcare and benefits needs.

Login to **ConcordiaPlans.quantum-health.com** or the Quantum Health app to:

- Speak with a Quantum Health Care Coordinator, schedule a call, send a secure message or chat in real time.
- Access your benefits information 24/7.
- Get answers to your coverage and claims questions.

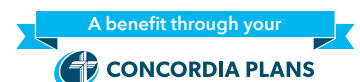
Your compassionate team of Care Coordinators are available at no cost to you as part of your Concordia Health Plan.

WHATEVER IT TAKES TO MAKE HEALTHCARE AND BENEFITS WORK FOR YOU.



ConcordiaPlans.quantum-health.com

(833) 740-3260
(Monday-Friday, 8:30 a.m.-10 p.m. ET)





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No one navigates their healthcare journey alone.

Benefits can be complicated, but now you have Quantum Health on your side to make them simpler. Your Care Coordinator will take you by the hand throughout your healthcare journey, no matter how long or complicated. No request is too big or too small.

IT WON'T COST A THING AND WILL SAVE YOU TIME.

Now you have a dedicated team of nurses, benefits experts and claims specialists who can help you:

- Get answers to claims, billing and benefits questions.
- Help you find in-network providers.
- Verify coverage and get prior approval, if needed.
- Contact providers to coordinate your treatment.
- Ease your prescription drug challenges.
- Review your care options.
- View or request replacement ID cards.
- Update annual coordination of benefits.

When I learned I may need to change physical therapists in the middle of treatment, I called Quantum Health for help. My Care Coordinator took the time to understand my situation. She was so amazing and helpful, even asking if it was ok to pray for my family! That's a level of service and genuine expression of care I didn't expect. I can rest assured knowing that Quantum Health Care Coordinators are willing to go above and beyond to help and care for me and my family.

– Brenda C., Iowa, Concordia Health Plan Member



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