

Concordia Evernorth App Registration Guide

Confide Behavioral Health NavigatorSM



How to register

How do members register?

There are two ways a member can register:

The Evernorth website: evernorth.com/concordiaplans

The Evernorth app can be downloaded via:



Download on the
App Store



GET IT ON
Google Play

For assistance call 866.726.5267

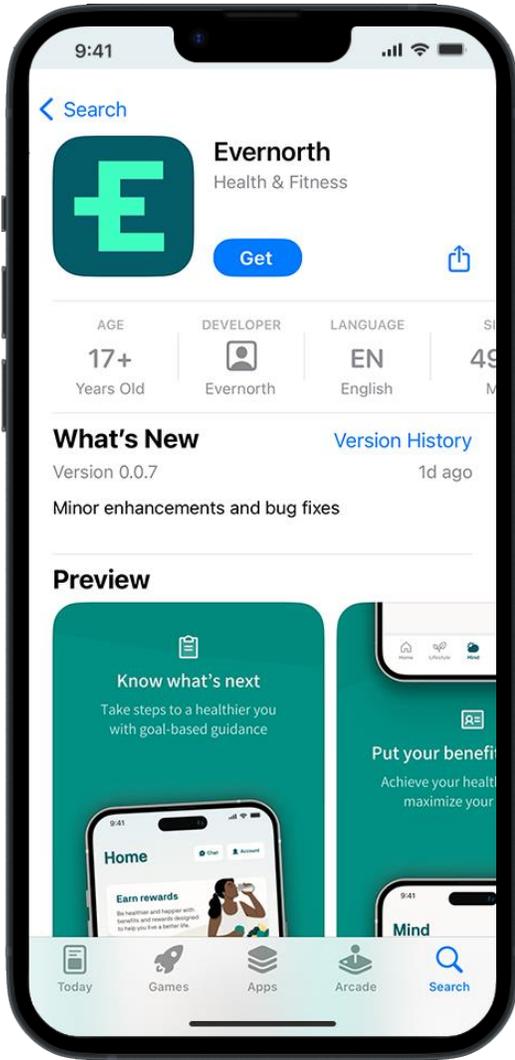
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EVERNORTH
HEALTH SERVICES

A benefit through your
 **CONCORDIA PLANS**



While the visuals in this guide display the mobile app experience, all registration instructions apply to both the website and mobile app.



Download the mobile app or go to evernorth.com/concordiaplans on your computer.

For the app: Go straight to your app store and search “Evernorth app”

- + Be sure to download the Evernorth app (not “Well by Evernorth”)
- + The app icon will look like this:



For illustrative purposes only. Screens may vary based on device.

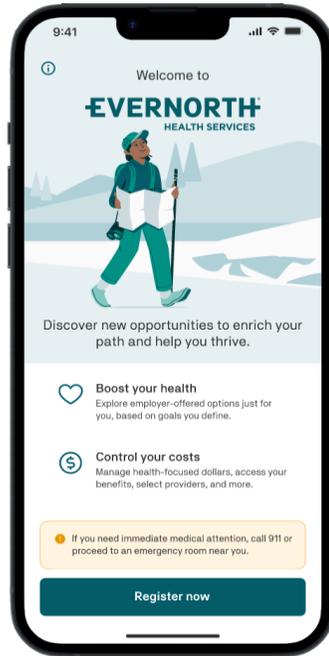
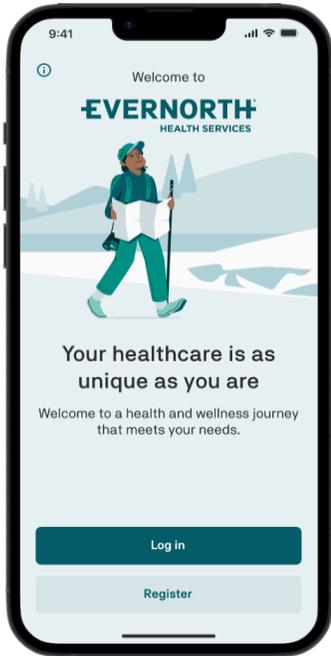
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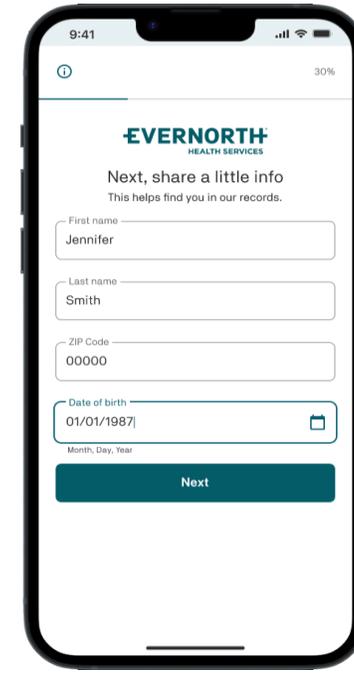
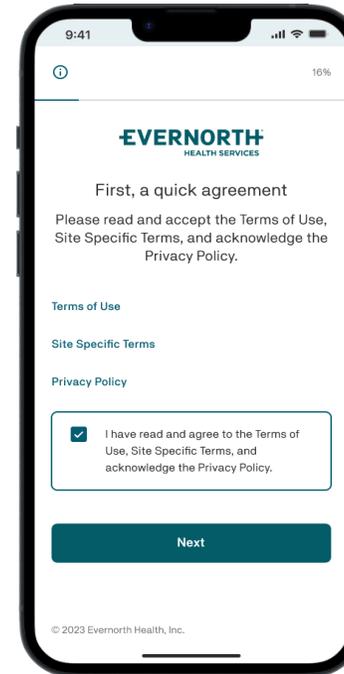
Register

- + To log in, you'll first need to create an account
- + Click **Register** followed by **Register now**



Terms + personal info

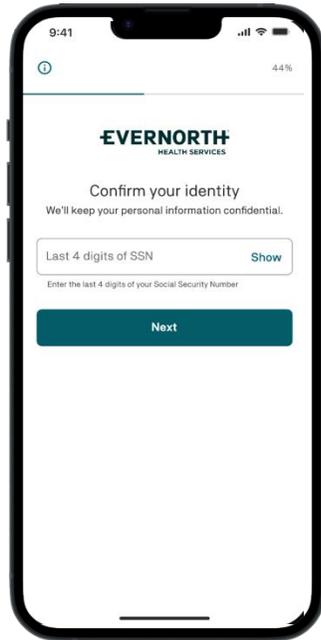
- + Review terms/policies before entering your info
- + Enter your personal information



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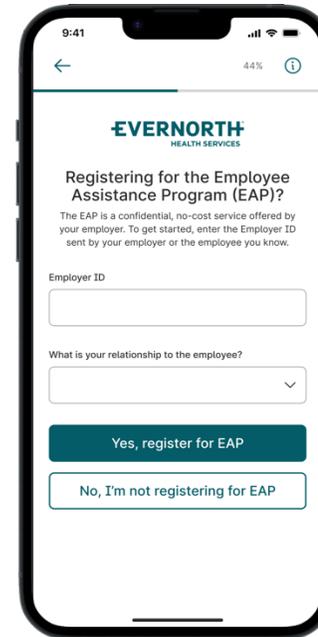
Registration For Employees with the Concordia Health Plan

- + Enter the last 4 of SSN
- + Continue through registration

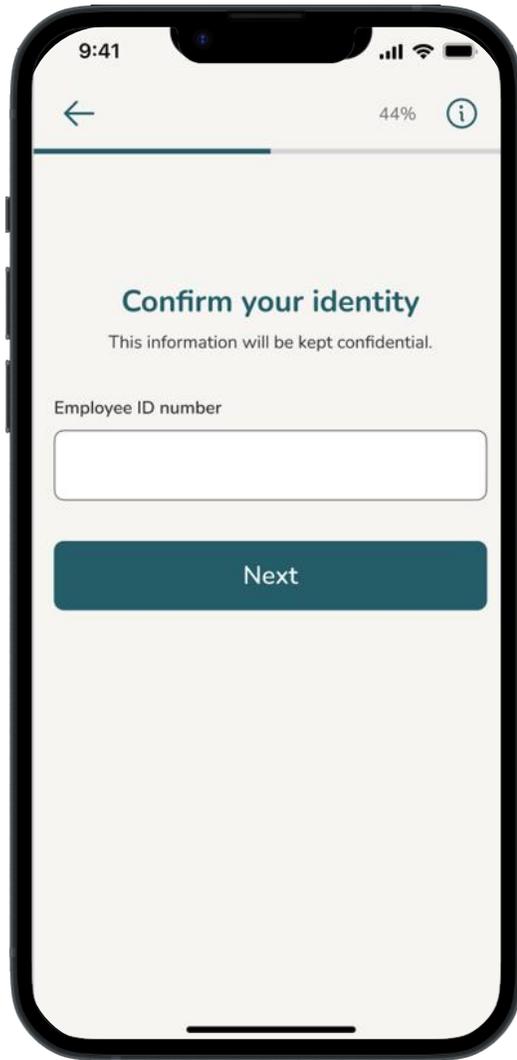


Registration for Household Members of The Employee

- + Enter personal information
- + Enter Employer ID and Relationship to Employee:
 - + Pastors and family members: PASTOR
 - + Concordia Health Plan members: CONCORDIA



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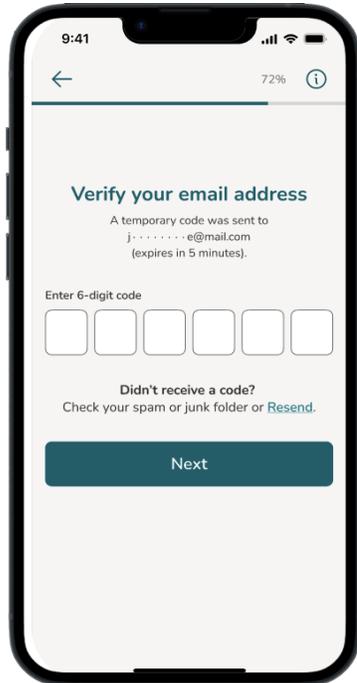
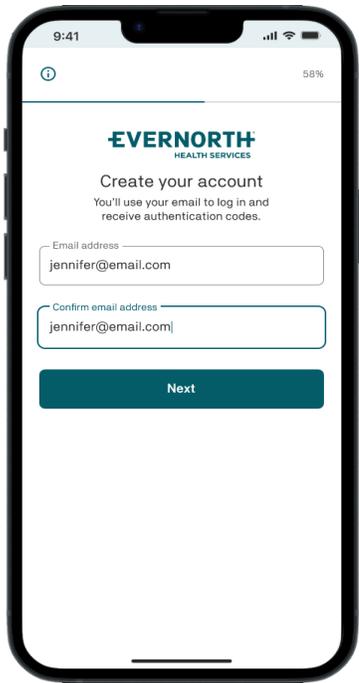
You may be prompted for the Employee ID.

- + If you are given this prompt, enter the Employee's SSN.

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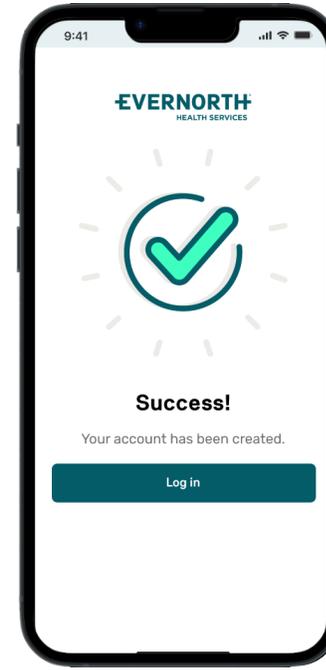
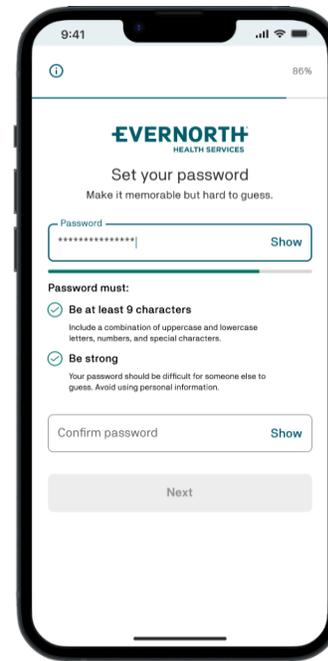
Create your account

- + Enter your email address and verify with a code
- + The 6-digit temporary code will be emailed from noreply@universal.login.evernorth.com
- + If you didn't get a code, click **Resend code**
- + Note: The code expires in 5 minutes



Set your password

- + Use a strong password with at least 9 characters
- + Use a combination of uppercase and lowercase letters, numbers and special characters
- + Click **Log in**

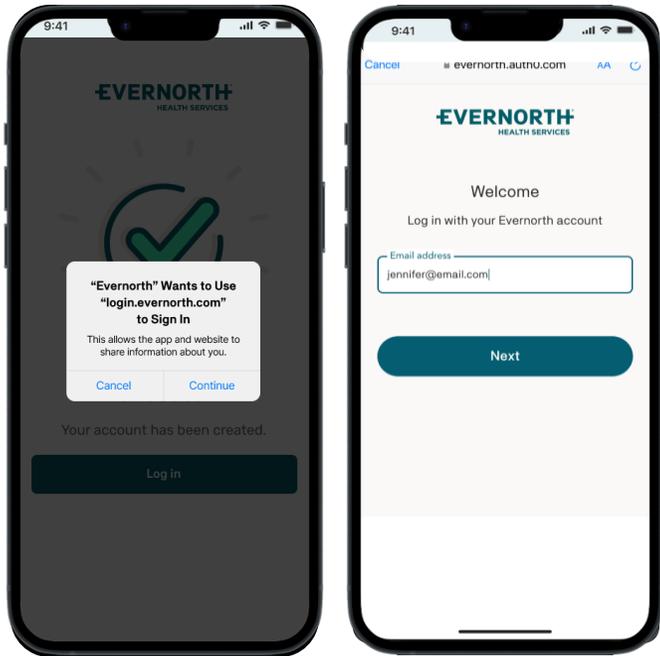


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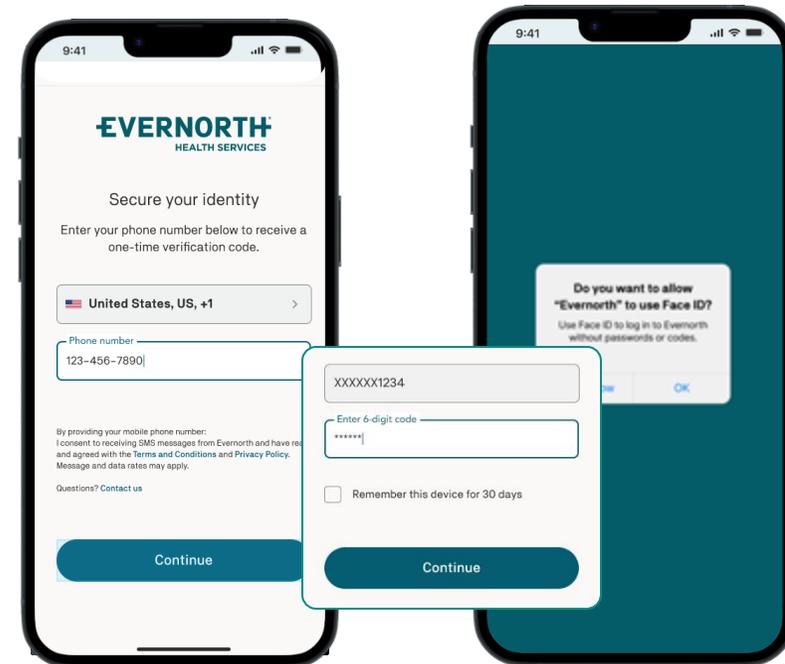
Log in

- + With your account created you can now log in
- + After clicking **Log in**, if you see a pop-up, click **Continue**
- + Enter your email address and click **Next**
- + Enter your password and click **Continue**



Secure your identity

- + Enter your phone number to receive a text message with a code
- + Enter the 6-digit code on the following screen and click **Continue**
- + Enable biometrics (Face ID) if you prefer



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Thank you

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