

Concordia Evernorth App Registration Guide

Confide Behavioral Health NavigatorSM



How to register

How do members register?

There are two ways a member can register:

The Evernorth website: <https://app.evernorth.com>

The Evernorth app can be downloaded via:



Download on the
App Store



GET IT ON
Google Play

For assistance call 866.726.5267

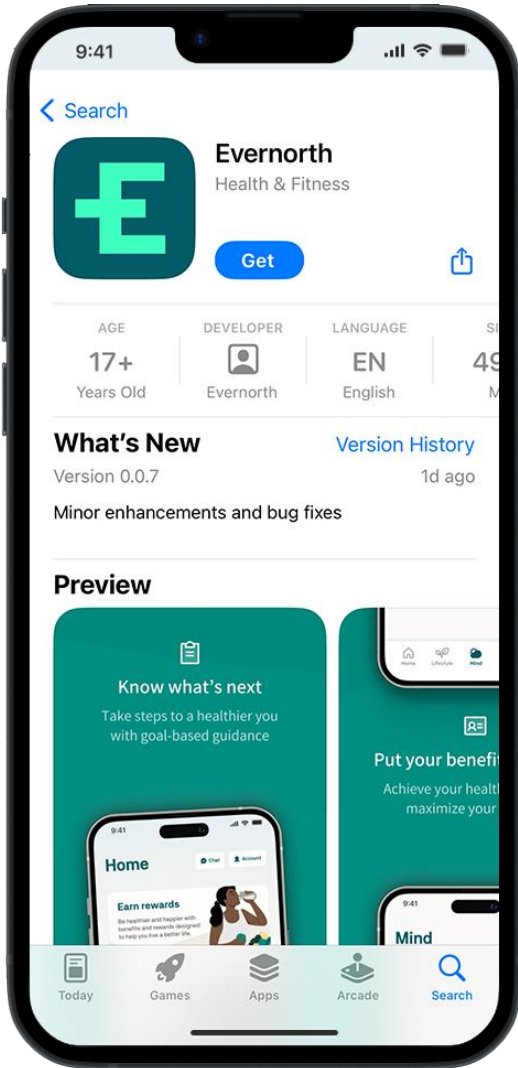
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EVERNORTH
HEALTH SERVICES

A benefit through your
 **CONCORDIA PLANS**



While the visuals in this guide display the mobile app experience, all registration instructions apply to both the website and mobile app.



Download the mobile app or go to App.Evernorth.com on your computer.

For the app: Go straight to your app store and search “Evernorth app”

+ Be sure to download the Evernorth app (not “Well by Evernorth”)

+ The app icon will look like this:



For illustrative purposes only. Screens may vary based on device.

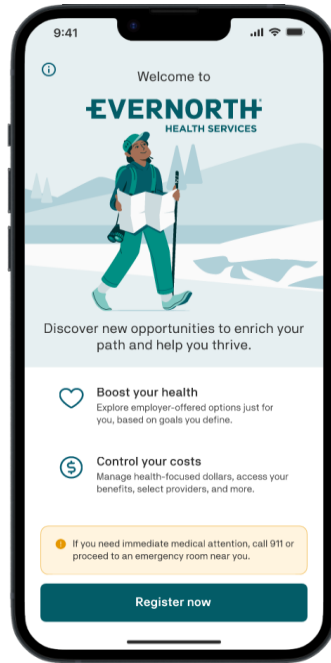
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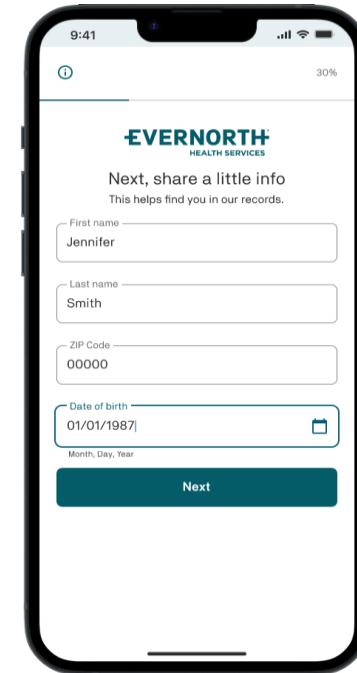
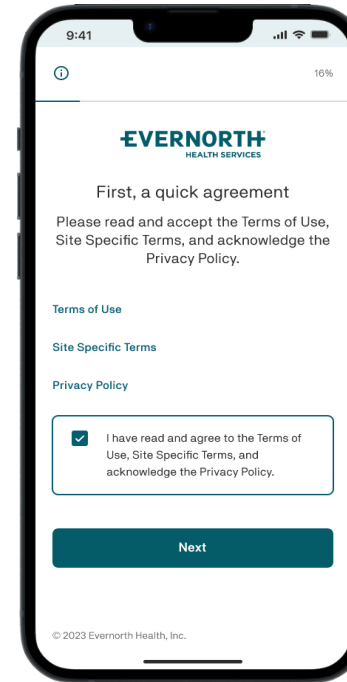
Register

- + To log in, you'll first need to create an account
- + Click **Register** followed by **Register now**



Terms + personal info

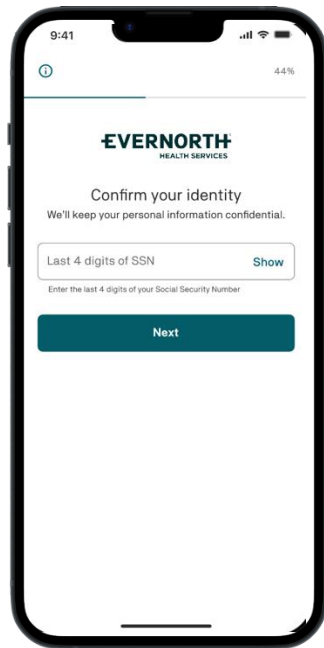
- + Review terms/policies before entering your info
- + Enter your personal information



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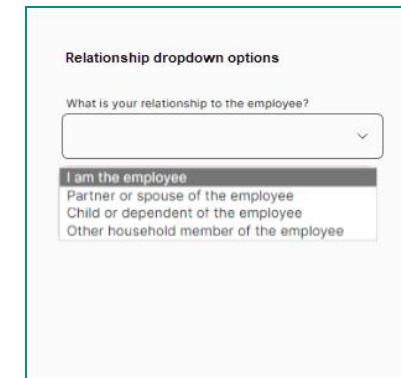
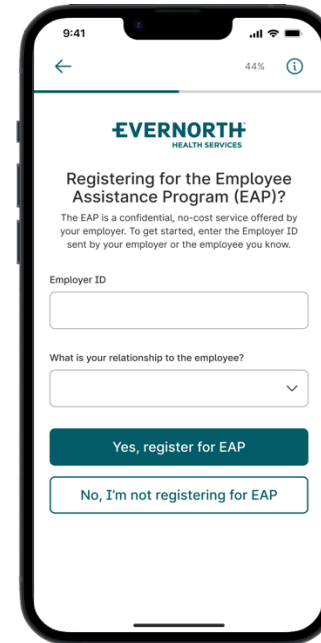
Registration For Employees with the Concordia Health Plan

- + Enter the last 4 of SSN
- + Continue through registration

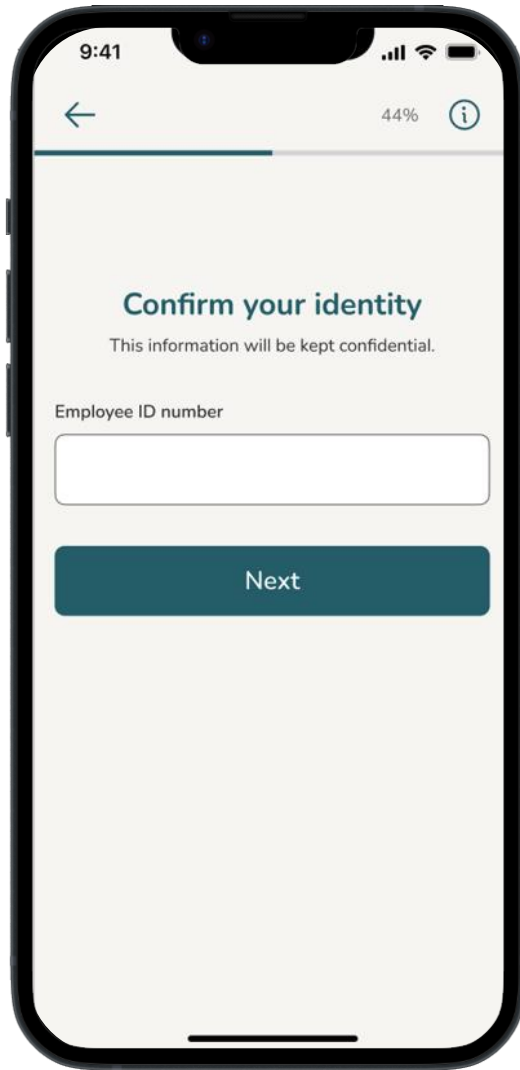


Registration for Household Members of The Employee

- + Enter personal information
- + Enter Employer ID and Relationship to Employee:
 - + Pastors and family members: PASTOR
 - + Concordia Health Plan members: CONCORDIA



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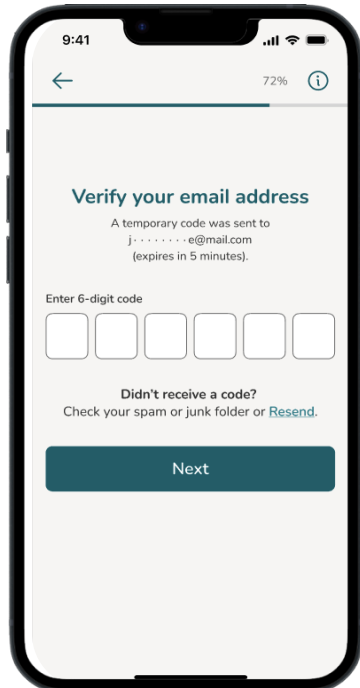
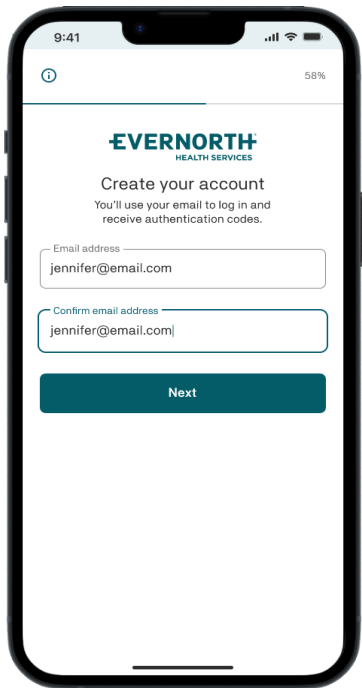
You may be prompted for the Employee ID.

- + If you are given this prompt, enter the Employee's SSN.

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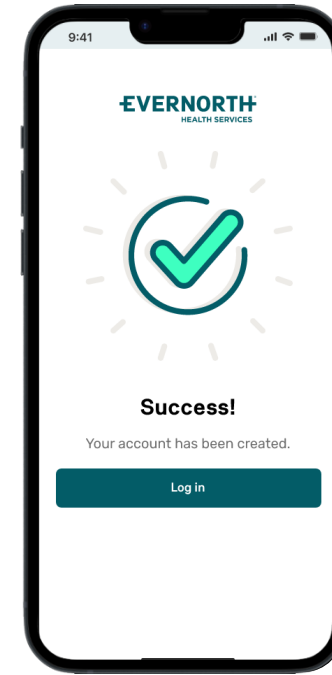
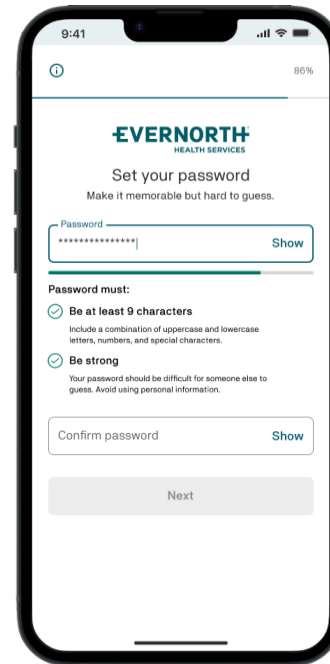
Create your account

- + Enter your email address and verify with a code
- + The 6-digit temporary code will be emailed from noreply@universal.login.evernorth.com
- + If you didn't get a code, click **Resend code**
- + Note: The code expires in 5 minutes



Set your password

- + Use a strong password with at least 9 characters
- + Use a combination of uppercase and lowercase letters, numbers and special characters
- + Click **Log in**

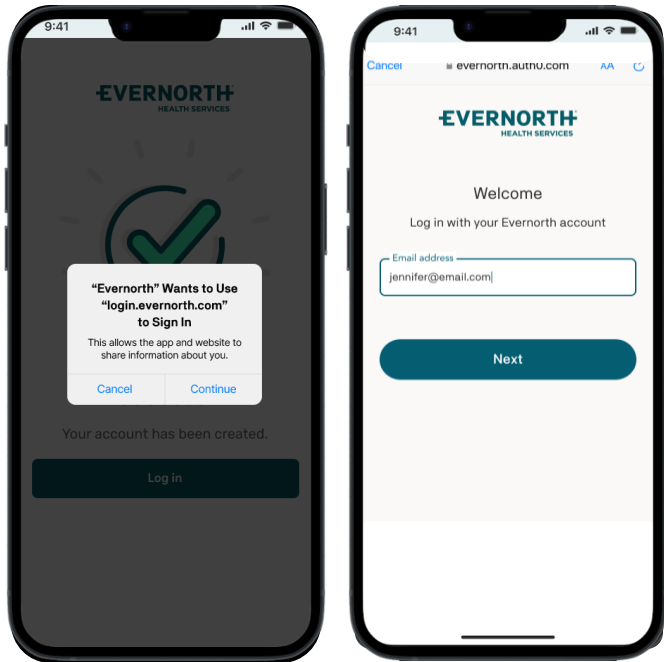


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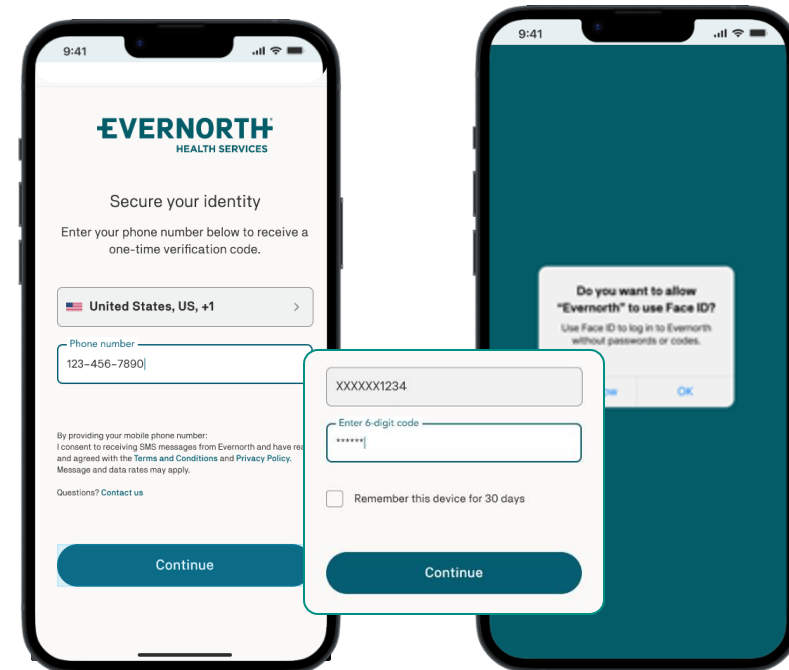
Log in

- + With your account created you can now log in
- + After clicking **Log in**, if you see a pop-up, click **Continue**
- + Enter your email address and click **Next**
- + Enter your password and click **Continue**



Secure your identity

- + Enter your phone number to receive a text message with a code
- + Enter the 6-digit code on the following screen and click **Continue**
- + Enable biometrics (Face ID) if you prefer



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Thank you

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