



GeoBlue's video consultation service is a valuable tool for members who may not have access to quality local care. Members in need of a second opinion or support managing a chronic condition can be remotely connected to over 60+ doctors covering 12 specialties through a confidential and HIPAA compliant process. Through an online video portal, members will enjoy a virtual experience that feels like a same-room visit.

Requirements

Video consultations are available for members who meet the following criteria:

- The proper medical care is not available locally
- The condition is not life threatening
- Access to local care is limited
- Medical records can be provided electronically if required
- Access to a computer with a video camera, microphone and an adequate internet connection is available

Eligibility

• GeoBlue's Global Health and Safety team will work with the member to confirm eligibility and arrange the consultation.

